

# MILVAUKEE PUBLIC SCHOOLS

## Milwaukee Public Schools

**Board of School Directors** 

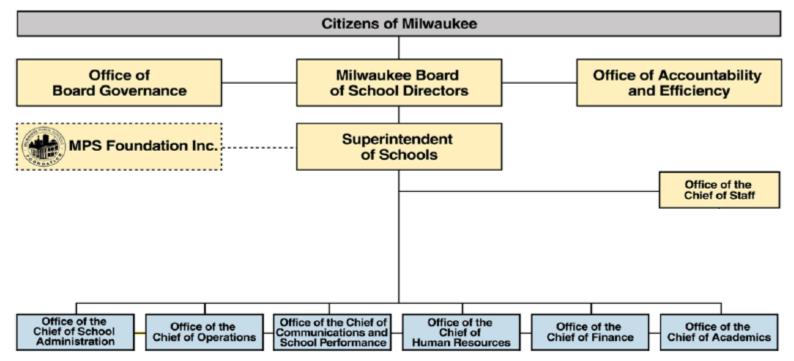
**DRAFT Corrective Action Plan** 

June XX, 2024

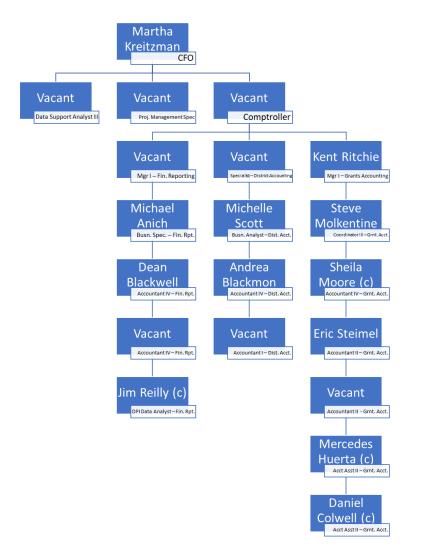
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#### MPS Organizational Chart



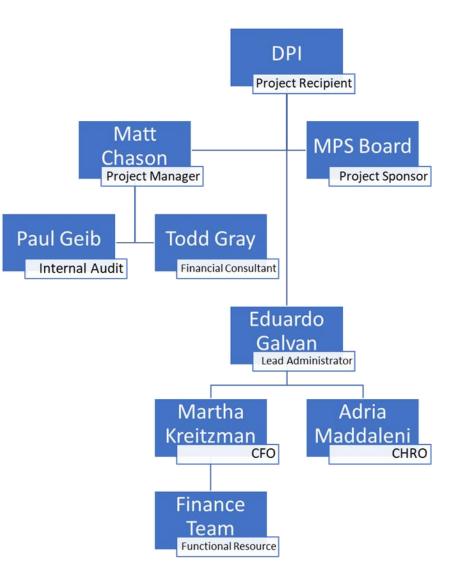
#### Office of Finance - Current Staffing



Note: The (c) after an employee name denotes a contracted employee and is considered currently vacant for the purposes of permanent staffing.

Milwaukee Public Schools Board of School Directors DRAFT Corrective Action Plan - June XX, 2024

## Project Management Organization Chart for Corrective Action Plan (as of June 11, 2024)



Milwaukee Public Schools Board of School Directors DRAFT Corrective Action Plan - June XX, 2024

#### Project Management Team Roles, Functions, Responsibilities, and Risks

**DPI (Department of Public Instruction)**: Overdue items will be submitted to the DPI team. DPI will receive updates on the progress of the Corrective Action Plan and provide direction to MPS on monitoring and reporting requirements.

**Baker Tilly**: External Auditor working to address outstanding items and complete the contracted work to issue FY23 audits. They are committed to completing FY23 activity and are exploring the possibility of continued contractual services as the district's external auditor for FY24 activity.

**MPS Board of School Directors**: To review and accept the results of the FY23 audits, approve the hires of Finance staff vacancies, appoint interim staff and consultants to address outstanding financial reports and select an external auditor for FY24 activity should the current external auditor not exercise the contract extension terms.

**Office of Accountability and Efficiency**: Senior Director Matt Chason reports directly to the Board. Senior Director serves as Project Manager for the development of the Corrective Action Plan. Senior Director directs the Consultant, Todd Gray's work plan and day-today activities. Senior Director has oversight of the MPS Internal Audit function and is the point of contact between Baker Tilly and DPI and the Board.

**Internal Audit**: Audit Manager Paul Geib supports the Senior Director in their role as Project Manager for the development of the Corrective Action Plan. Audit Manager assists the Consultant, Todd Gray as liaison with key Finance staff, Baker Tilly team, and technology systems support staff. Conducts operational and process improvements audits and reviews and supports the external audit team as the external auditor contract monitor.

**Consultant**: Todd Gray. Tasked with assisting and coordinating resources in completing the Corrective Action Plan. Assesses the current Finance deliverables, key Finance staff completing the deliverables, Finance staff needs, adherence to timelines, and identification of other external supports that can be brought in to assist MPS Finance operations.

**Lead Administrator**: Regional Superintendent Eduardo Galvan will be responsible for the Administration's follow up and follow through on outstanding deliverables and be a point of contact with the Project Management Team for the implementation of the Corrective Action Plans. The Lead Administrator will receive updates from the Finance staff on progress made and challenges faced and will communicate this information to the Project Management Team.

#### Project Management Team Roles, Functions, and Responsibilities Continued

**Chief Financial Officer**: The current Chief Financial Officer position is being evaluated with a likelihood of a change in leadership. A plan to identify an Interim replacement is underway and all available options will be examined, including an appointment of a limited term employee, the use of retired MPS Finance staff, City of Milwaukee Comptroller's office staff or outside accounting professionals. This position when filled will lead the Finance Team's various functional areas and ensure compliance with all DPI reporting requirements and timelines, the recruitment and hiring of Finance Team vacancies, with cooperation from Human Resources, and the completion of Standard Operating Processes for all Finance tasks.

**Finance Team**: There are currently key vacancies in the Financial Reporting service area. School Accounting, Grants Accounting, and Payroll areas have greater staffing stability and institutional knowledge. The Budget services area has experienced staffing turnover. The Financial Reporting service area is the key point of contact with the Baker Tilly audit team and the current staff have less than three years' experience in their role. As a result, the Baker Tilly team possess more institutional knowledge in some instances.

**Human Resources**: Will provide job description updates, assist in expediting recruiting and hiring efforts for Finance services vacancies, report to the Board of School Directors the progress in identifying new hires, and study and provide recommendations to the Board on the adequacy of compensation levels for Finance positions.

**External Auditor Contract (Risk)**: Baker Tilly (current external auditor) may not continue as external auditor for FY24 activities. The risk trigger event will be notification by Baker Tilly of definite non-renewal. If trigger event occurs:

- Immediately notify DPI
- Immediately engage new external auditor from state approved contract list
- Develop and execute contract with new external auditor
- Develop new schedule of audit activities with external auditor and DPI

## **Project Monitoring and Controlling**

Project monitoring and controlling activities will be managed by Matt Chason (Project Manager)

**Project Performance Updates** 

- Frequency: Twice Weekly (Tuesdays and Thursdays)
- Topics
  - Schedule performance/variance to plan
  - Issues log
  - o Risks
  - o Change Requests
- Attendees
  - o DPI
    - Mark Elworthy
    - Project/Functional leads as needed
  - o MPS
    - Matt Chason
    - Project/Functional leads as needed
  - Other stakeholders as needed

#### Scope Changes

- Frequency: As requested
- Authority: As approved by DPI

#### Schedule Changes

- Frequency: As requested
- Authority: As approved by DPI

#### **Overdue Financial Data**

The corrective action plan steps for the overdue financial data are short-term, high priority and high urgency concerns. It is expected that DPI, Baker Tilly, the MPS Finance Department Team, the MPS Office of Accountability and Efficiency, and the MPS Internal Audit will collaborate to not only ensure the overdue financial data is completed and satisfactorily provided to DPI, but on a move forward basis, compliance and process improvements will assist in rebuilding and restructuring the Finance Department operations. This effort will include the recruitment and hiring of at least twelve vacant Finance Department positions, and identification of a realistic timeline to ensure the current MPS BusinessPlus financial system converts financial data to the DPI's Wisedata system.

Note: The work breakdown structure (WBS) numbering begins on 2 to reflect alignment to the WBS on the project plan.

| WBS # | Issue  |   |   |  |
|-------|--|---|---|--|
| 2.1   | FY23 Auditor Aid Certification and Auditor Fu<br>(Formerly PI-1506 AC AUDITOR Aid Certification<br>Analysis: Scheduled deadlines for MPS to su<br>during early phases of the audit engagement<br>review and audit data during their scheduled<br>Baker Tilly has had limited availability, due to<br>by MPS.<br>Challenges: The current Finance Team taske<br>perform the required tasks are documented<br>integrated into DPI's WISEdata system. Add<br>outside of the BusinessPlus system to produce | and PI-1506 FB Auditor<br>Ibmit accurate inform<br>t. These deadlines w<br>availability under the<br>o other client commit<br>ed with completing th<br>in detailed standard o<br>itionally, the Finance | r Ending Fund Balance)<br>nation to the external audito<br>rere critical to ensure the av<br>e agreed upon timetables ar<br>ments, to review and audit t<br>is has limited experience, a<br>operating procedures. The<br>team is utilizing numerous | ailability of Baker Tilly to<br>ad contract. As a result,<br>the materials submitted late<br>nd it is unclear if all steps to<br>BusinessPlus system is not<br>excel spreadsheets that are |
|       | Monitor: Chason/Gray   |   |   |  |
|       | Action   | Responsible   | Date Due  | Monitoring Dates   |
| 2.1.1 | Submit Aid Cert and FB to DPI  | Baker Tilly   | 9/18/24   | 9/16, 9/17   |
| 2.1.2 | FY23 Auditor Aid Cert and FB Completed   |   | 9/18/24   |  |

#### FY23 Auditor Aid Certification and Auditor Fund Balance

## FY23 Annual Report

| WBS # | Issue  |  |  |   |
|-------|--|--|--|---|
| 2.2   | FY23 Annual Report – Due September 22, 2<br>(Formerly PI-1505 Annual Report)<br>Analysis: See analysis on Issue 2.1 (FY23 A<br>is dependent upon completion of Issue 2.3<br>Challenges: The current Finance Team tas<br>perform the required tasks are documente<br>integrated into DPI's WISEdata system. Ac<br>outside of the BusinessPlus system to pro | Auditor Aid Certification<br>3 (FY23 District Audited<br>ked with completing thi<br>d in detailed standard o<br>dditionally, the Finance t | Financials).<br>s has limited experier<br>perating procedures.<br>team is utilizing nume | nce, and it is unclear if all steps to<br>The BusinessPlus system is not<br>erous excel spreadsheets that are |
|       | Monitor: Chason/Gray   |  |  |   |
|       | Action   | Responsible  | Date Due   | Monitoring Dates  |
| 2.2.1 | Complete activities for annual report  | MPS Finance  | 9/25/2024  | 9/19, 9/23, 9/24/2024   |
| 2.2.2 | Submit annual report to DPI  | MPS Finance  | 9/26/2024  | 9/25/2024   |
| 2.2.3 | FY23 Annual Report Complete  |  | 9/26/2024  |   |

#### FY23 District Audited Financials

| WBS #  | Issue  |                             |                            |                               |
|--------|--|-----------------------------|----------------------------|-------------------------------|
| 2.3    | FY23 District Audited Financials – Due Decem   | ber 15, 2023:               |                            |                               |
|        | Analysis: See analysis on Issue #2.1 (FY23 Aud   | ditor Aid Certificatio      | n and Auditor Fund Balar   | ice).                         |
|        | Challenges: See challenges on Issue #2.1. In a compressed timeframe in which to complete the errors is high, and it will mean further reliance to be submitted to DPI. | his task, and the lac       | k of experience of existin | g Finance staff, the risk of  |
|        | Monitor: Chason/Gray   |                             |                            |                               |
|        | Action   | Responsible                 | Date Due                   | Monitoring Dates              |
| 2.3.1  | SEFA Review  |                             | 6/17/2024                  | 6/14/2024                     |
| 2.3.2  | Send completed Schedule of State and Federal Awards to external auditor  | MPS Finance                 | 7/9/2024                   | 6/17, 6/24, 7/8/2024          |
| 2.3.3  | Review and provide feedback to MPS   | Baker Tilly                 | 7/16/2024                  | 7/10, 7/13, 7/15/2024         |
| 2.3.4  | Respond/update per external auditor feedback   | MPS Finance                 | 7/23/2024                  | 7/17, 7/19, 7/22/2024         |
| 2.3.5  | External Auditor Fieldwork Start   | Baker Tilly, MPS<br>Finance | 8/5/2024                   | 8/2/2024                      |
| 2.3.6  | Conduct Fieldwork  | Baker Tilly                 | 8/22/2024                  | 8/5, 8/12, 8/19,<br>8/21/2024 |
| 2.3.7  | Complete Management's Discussion and Analysis  | MPS Finance                 | 8/26/2024                  | 8/23, 8/23/2024               |
| 2.3.8  | Complete footnotes   | MPS Finance                 | 8/28/2024                  | 8/27/2024                     |
| 2.3.9  | Send financial statements to external auditor  | MPS Finance                 | 8/29/2024                  | 8/28/2024                     |
| 2.3.10 | Review and provide feedback to MPS   | Baker Tilly                 | 9/6/2024                   | 8/30, 9/3, 9/5/2024           |
| 2.3.11 | Respond/Update per ext auditor feedback  | MPS Finance                 | 9/12/2024                  | 9/9, 9/11/2024                |
| 2.3.12 | Submit Audited Financials to DPI   | MPS Finance                 | 9/13/2024                  | 9/12/2024                     |
| 2.3.13 | FY23 District Audited Financials Complete  |                             | 9/13/2024                  |                               |

#### FY24 Certified Budget Data

| WBS #  | Issue   |   |  |   |
|--------|---|---|--|---|
| 2.4    | FY24 Certified Budget Data – Due December 1   | 5, 2023:  |  |   |
|        | Analysis: The certified budget data creation p<br>system can and has supported WUFAR comp<br>capabilities of the system and have translated<br>system using formulas in Excel. Additionally,<br>the financial system, leading to process ineffi | liant account coding f<br>d the user-facing chart<br>budget allocations are | or years, new staff have<br>of accounts into WUFAI<br>e redistributed in these e | not been trained on the<br>R codes outside of the financial |
|        | Challenges: The current internal Finance tear<br>task, but who has not worked with WISEdata r<br>needed to complete the necessary steps.  |   |  |   |
|        | Monitor: Chason/Gray  |   |  |   |
|        | Action  | Responsible   | Date Due   | Monitoring Dates  |
| 2.4.1  | Engage finance system consultant  | MPS Finance   | 6/12/2024  | 6/11/2024   |
| 2.4.2  | Conduct chart of account data integrity review  | IT Specialist   | 6/14/2024  | 6/13/2024   |
| 2.4.3  | Create specs for automated budget reallocations   | MPS Finance   | 6/18/2024  | 6/17/2024   |
| 2.4.4  | Create specs for budget data transmission   | MPS Finance   | 6/21/2024  | 6/20/2024   |
| 2.4.5  | Develop automated budget reallocations  | IT Specialist   | 6/28/2024  | 6/24/2024   |
| 2.4.6  | Develop budget data transmission  | IT Specialist   | 7/9/2024   | 7/1, 7/5, 7/8/2024  |
| 2.4.7  | Test budget data transmission   | IT Specialist, MPS<br>Finance   | 7/12/2024  | 7/10, 7/11/2024   |
| 2.4.8  | Send to DPI for review before uploading to WISEdata   | MPS Finance   | 7/15/2024  | 7/12/2024   |
| 2.4.9  | Review and provide feedback to MPS  | DPI   | 7/18/2024  | 7/16/2024   |
| 2.4.10 | Respond/Update per DPI feedback   | MPS Finance, IT<br>Specialist   | 7/23/2024  | 7/19, 7/22/2024   |

| 2.4.11 | Submit to DPI through WISEdata      | MPS Finance | 7/24/2024 | 7/23/2024 |
|--------|-------------------------------------|-------------|-----------|-----------|
| 2.4.12 | FY24 Certified Budget Data Complete |             | 7/24/2024 |           |

## **Compliance and Process Updates**

The corrective action plan steps for the compliance and process updates category are medium to long-term. They represent matters of compliance and process improvement that, upon implementation, ensure sustainability. It is expected that DPI, Baker Tilly, the MPS Finance Department Team, the MPS Office of Accountability and Efficiency, and the MPS Internal Audit will collaborate to not only ensure the overdue financial data is completed and satisfactorily provided to DPI, but on a move forward basis, compliance and process improvements will assist in rebuilding and restructuring the Finance Department operations.

#### **MPS Finance Staffing Vacancies**

| WBS #   | Issue  |                        |                          |                             |
|---------|--|------------------------|--------------------------|-----------------------------|
| 3.1     | MPS Finance Staffing Vacancies:  |                        |                          |                             |
|         | Analysis: More than half of the positions typically vacant or staffed by temporary staffing. | involved in developing | and/or supporting financ | ial reporting functions are |
|         | Challenges: All hires of these position types requ   | ire Board approval and | only occur once per mont | h.                          |
|         | Monitor: Chason/Gray   |                        |                          |                             |
| 3.1.1   | Sub-Issue: Temporary Assistance  |                        |                          |                             |
|         | Action   | Responsible            | Date Due                 | Monitoring Dates            |
| 3.1.1.1 | Communicate resource needs to city (per offer of assistance)                                 | Gray                   | 6/12/2024                | 6/11/2024                   |
| 3.1.1.2 | Determine availability of consultant resources   | Gray                   | 6/13/2024                | 6/12/2024                   |
| 3.1.1.3 | Determine availability of additional resources   | Gray                   | 6/14/2024                | 6/13/2024                   |
| 3.1.1.4 | Review all resources   | Gray                   | 6/18/2024                | 6/17/2024                   |
| 3.1.1.5 | Hire Limited Term Employment candidates  | MPS Finance            | 6/26/2024                | 6/20, 6/24/2024             |

| 3.1.2   | Sub-Issue: Permanent Hiring           |                        |           |                       |
|---------|---------------------------------------|------------------------|-----------|-----------------------|
|         | Action                                | Responsible            | Date Due  | Monitoring Dates      |
| 3.1.2.1 | Obtain job descriptions for vacancies | Gray                   | 7/1/2024  | 6/27, 6/28/2024       |
| 3.1.2.2 | Review and revise job descriptions    | Gray                   | 7/9/2024  | 7/2, 7/8/2024         |
| 3.1.2.3 | Post positions                        | MPS HR                 | 7/30/2024 | 7/10, 7/12, 7/29/2024 |
| 3.1.2.4 | Screen candidates                     | MPS HR                 | 8/13/2024 | 7/31, 8/7, 8/12/2024  |
| 3.1.2.5 | Conduct Interviews                    | MPS Finance,<br>MPS HR | 8/27/2024 | 8/14, 8/16, 8/26/2024 |
| 3.1.2.6 | Board Approval                        | MPS Board              | 9/26/2024 |                       |

| WBS #   | Issue   |                      |                     |                                     |
|---------|---|----------------------|---------------------|-------------------------------------|
| 3.2     | MPS Journal and Budget Adjusting Entry O  | versight:            |                     |                                     |
|         | Analysis: Journal and budget adjusting entra<br>audit, creating a moving target for reconcili |                      | hat change balances | in periods subject to reporting and |
|         | Monitor: Chason/Gray  |                      |                     |                                     |
|         | Action  | Responsible          | Date Due            | Monitoring Dates                    |
| 3.2.1   | Engage finance system consultant  | MPS Finance          | 9/27/2024           | 9/26/2024                           |
| 3.2.2   | Sub-Issue: Journal Entry Process  | •                    | •                   |                                     |
|         | Action  | Responsible          | Date Due            | Monitoring Dates                    |
| 3.2.2.1 | Review current user system access   | IT Specialist        | 10/1/2024           | 9/30/2024                           |
| 3.2.2.2 | Review current journal entry process  | Gray, MPS<br>Finance | 10/4/2024           | 10/2, 10/3/2024                     |
| 3.2.2.3 | Create specs for journal entry process  | Gray, MPS<br>Finance | 10/11/2024          | 10/7, 10/10/2024                    |
| 3.2.2.4 | Develop revised journal entry process   | IT Specialist        | 10/25/2024          | 10/14, 10/24/2024                   |
| 3.2.2.5 | Create journal entry process SOP  | MPS Finance          | 11/1/2024           | 10/28, 10/31/2024                   |
| 3.2.2.6 | Train staff on process  | MPS Finance          | 11/8/2024           | 11/4, 11/7/2024                     |
| 3.2.2.7 | Implement journal entry process   | MPS Finance          | 11/11/2024          |                                     |

#### MPS Journal and Budget Adjusting Entry Oversight

| 3.2.3   | Sub-Issue: Budget Adjustment Process       |                      |            |                               |
|---------|--|----------------------|------------|-------------------------------|
|         | Action                                     | Responsible          | Date Due   | Monitoring Dates              |
| 3.2.3.1 | Review current user system access          | IT Specialist        | 11/13/2024 | 11/12/2024                    |
| 3.2.3.2 | Review current budget adjustment process   | Gray, MPS<br>Finance | 11/18/2024 | 11/14, 11/15/2024             |
| 3.2.3.3 | Create specs for budget adjustment process | Gray, MPS<br>Finance | 11/22/2024 | 11/19, 11/21/2024             |
| 3.2.3.4 | Develop revised budget adjustment process  | IT Specialist        | 12/6/2024  | 11/25, 11/28, 12/2, 12/5/2024 |
| 3.2.3.5 | Create budget adjustment process SOP       | MPS Finance          | 12/13/2024 | 12/9, 12/11/2024              |
| 3.2.3.6 | Train staff on process                     | MPS Finance          | 12/20/2024 | 12/16, 12/18/2024             |
| 3.2.3.7 | Implement budget adjustment process        | MPS Finance          | 12/23/2024 |                               |

| WBS #          | Issue  |   |   |  |
|----------------|--|---|---|--|
| 3.3            | MPS General Ledger Data Governance:  |   |   |  |
|                | Analysis: The MPS financial system is uniquely<br>more user-friendly and decipherable, using an<br>an educational assistant with code values of E<br>the helpfulness of this approach aside, WUFAF<br>all account codes. However, the data governa<br>errors in reconciliations and WUFAR code com | alpha-numeric charac<br>STC (teacher) and ES<br>R compliant account i<br>nce of this WUFAR co | cter set that, for exa<br>SEA (educational as<br>nformation is store<br>ompliant informatio | mple, distinguishes a teacher from<br>sistant), respectively. Debates on<br>d behind the scenes from the user on<br>n has been neglected, leading to |
|                | submission.  |   |   |  |
|                | Monitor: Chason/Gray   |   |   |  |
|                |  | Responsible   | Date Due  | Monitoring Dates   |
| 3.3.1          | Monitor: Chason/Gray   | Responsible<br>MPS Finance  | <b>Date Due</b><br>6/12/2024  | Monitoring Dates   |
| 3.3.1<br>3.3.2 | Monitor: Chason/Gray Action  |   |   |  |
|                | Monitor: Chason/Gray Action Engage finance system consultant Determine specs for governance monitoring   | MPS Finance<br>IT Specialist, MPS   | 6/12/2024   | 6/11/2024  |
| 3.3.2          | Monitor: Chason/Gray Action Engage finance system consultant Determine specs for governance monitoring tools   | MPS Finance<br>IT Specialist, MPS<br>Finance  | 6/12/2024<br>6/20/2024  | 6/11/2024<br>6/13, 6/17/2024   |
| 3.3.2<br>3.3.3 | Monitor: Chason/Gray         Action         Engage finance system consultant         Determine specs for governance monitoring tools         Develop data governance monitoring tools  | MPS Finance<br>IT Specialist, MPS<br>Finance<br>IT Specialist                                 | 6/12/2024<br>6/20/2024<br>7/5/2024  | 6/11/2024<br>6/13, 6/17/2024<br>6/21, 6/28, 7/2/2024   |

#### MPS General Ledger Data Governance

| WBS #                   | i Issue  |  |   |   |
|-------------------------|--|--|---|---|
| 3.4                     | Monthly Reconciliations of Data Pushed T   | hrough WISEdata Finance  | e to DPI:   |   |
|                         | Analysis: To be compliant with DPI require<br>finance submission system. Once implem<br>regular data reviews.  |  |   | -   |
|                         | <ul> <li>Requirements:</li> <li>MPS must provide allocations for lannually at year end</li> </ul>  |  |   | d of current MPS practice of once   |
|                         | MPS must provide appropriate job   | code detail for special ed   | lucation activity   |   |
|                         | MPS must provide appropriate job     Monitor: Chason   | code detail for special ed   | lucation activity   |   |
|                         |  | code detail for special ed Responsible   | Date Due  | Monitoring Dates  |
| 3.4.1                   | Monitor: Chason  |  |   | Monitoring Dates  |
| 3.4.1<br>3.4.2          | Monitor: Chason Action   | Responsible  | Date Due  |   |
|                         | Monitor: Chason Action Engage finance system consultant  | ResponsibleMPS FinanceIT Specialist, MPS   | <b>Date Due</b><br>7/8/2024   | 7/5/2024<br>7/9, 7/18, 7/26/2024  |
| 3.4.2                   | Monitor: Chason       Action       Engage finance system consultant       Create specs for WISEdata interface  | ResponsibleMPS FinanceIT Specialist, MPSFinance  | <b>Date Due</b><br>7/8/2024<br>7/29/2024  | 7/5/2024  |
| 3.4.2<br>3.4.3          | Monitor: Chason       Action       Engage finance system consultant       Create specs for WISEdata interface       Develop WISEdata interface                               | ResponsibleMPS FinanceIT Specialist, MPSFinanceIT SpecialistIT SpecialistIT Specialist             | Date Due           7/8/2024           7/29/2024           8/26/2024                     | 7/5/2024         7/9, 7/18, 7/26/2024         7/30, 8/6, 8/13, 8/20/2024                                    |
| 3.4.2<br>3.4.3<br>3.4.4 | Monitor: Chason       Action       Engage finance system consultant       Create specs for WISEdata interface       Develop WISEdata interface       Test WISEdata interface | ResponsibleMPS FinanceIT Specialist, MPSFinanceIT SpecialistIT SpecialistIT Specialist, MPSFinance | Date Due           7/8/2024           7/29/2024           8/26/2024           9/17/2024 | 7/5/2024         7/9, 7/18, 7/26/2024         7/30, 8/6, 8/13, 8/20/2024         8/27, 9/3, 9/10, 9/16/2024 |

## Monthly Reconciliations of Data Pushed Through WISEdata Finance to DPI

| WBS #  | Issue  |  |   |   |  |
|--|--|--|---|---|--|
| 3.5  | Quarterly (at minimum) Submission of Claims for State and Federal Grants:  |  |   |   |  |
| Analysis: To be compliant with DPI requirements, the MPS financial system must be updated to integrate wi<br>WISEgrants finance submission system. Once implemented, this integration will streamline data submissio<br>for more regular data reviews. |  |  |   |   |  |
|  | <ul> <li>Requirements:</li> <li>MPS must provide roles and responsibilities for the grants, accounting, and financial reporting areas and implementation a communication plan to ensure efficient and effective coordination between these areas.</li> </ul> |  |   |   |  |
|  |  |  |   |   |  |
|  | Monitor: Chason  |  |   |   |  |
|  | Monitor: Chason<br>Action  | Responsible  | Date Due  | Monitoring Dates  |  |
| 3.5.1  |  | Responsible<br>MPS Finance   | <b>Date Due</b><br>9/18/2024                      | Monitoring Dates 9/17/2024  |  |
| 3.5.1<br>3.5.2   | Action   |  | 9/18/2024   | · · · · · · · · · · · · · · · · · · ·   |  |
|  | Action<br>Engage finance system consultant   | MPS Finance<br>IT Specialist, MPS  | 9/18/2024   | 9/17/2024   |  |
| 3.5.2  | Action<br>Engage finance system consultant<br>Create specs for WISEgrants interface  | MPS Finance<br>IT Specialist, MPS<br>Finance   | 9/18/2024<br>10/9/2024                            | 9/17/2024<br>9/19, 9/26, 10/3, 10/7/2024  |  |
| 3.5.2<br>3.5.3   | ActionEngage finance system consultantCreate specs for WISEgrants interfaceDevelop WISEgrants interface  | MPS Finance<br>IT Specialist, MPS<br>Finance<br>IT Specialist<br>IT Specialist, MPS            | 9/18/2024<br>10/9/2024<br>11/6/2024               | 9/17/2024<br>9/19, 9/26, 10/3, 10/7/2024<br>10/10, 10/17, 10/24, 10/31/2024<br>11/7, 11/14, 11/21, 11/25/2024 |  |
| 3.5.2<br>3.5.3<br>3.5.4  | ActionEngage finance system consultantCreate specs for WISEgrants interfaceDevelop WISEgrants interfaceTest WISEgrants interface   | MPS Finance<br>IT Specialist, MPS<br>Finance<br>IT Specialist<br>IT Specialist, MPS<br>Finance | 9/18/2024<br>10/9/2024<br>11/6/2024<br>11/27/2024 | 9/17/2024<br>9/19, 9/26, 10/3, 10/7/2024<br>10/10, 10/17, 10/24, 10/31/2024                                   |  |

## Quarterly (at minimum) Submission of Claims for State and Federal Grants

#### **Financial Accounting Manual**

| WBS # | Issue   |                                       |            |                         |  |
|-------|---|---------------------------------------|------------|-------------------------|--|
| 3.6   | Financial Accounting Manual:  |                                       |            |                         |  |
|       | Analysis: MPS Finance staff have relied almost exclusively on the institutional knowledge and experience of financial reporting staff who have completed this work for, in some instances, decades. Over the years, these staff have turned over and this knowledge and experience has left with them. Additionally, little formal documentation related to internal accounting policies exists for reference or guidance. Outside consultants were brought in to document work tasks and standardize processes in 2023, and it is unknown what progress has been made in these efforts. A review should be completed to obtain their work product and any refinements and enhancements should be made to assist new Finance staff or consultants who will assist the district in the future. |                                       |            |                         |  |
|       | Monitor: Chason/Gray  |                                       |            |                         |  |
| 0.6.1 | Action  | Responsible                           | Date Due   | Monitoring Dates        |  |
| 3.6.1 | Compare current state of financial<br>accounting manual to best practice  | MPS Internal<br>Audit                 | 10/3/2024  | 9/27, 10/1/2024         |  |
| 3.6.2 | Produce financial accounting manual recommendations   | MPS Internal<br>Audit                 | 10/8/2024  | 10/4/2024               |  |
| 3.6.3 | Revise/Develop Financial Accounting Manual  | MPS Internal<br>Audit, MPS<br>Finance | 10/22/2024 | 10/9, 10/14, 10/18/2024 |  |
| 3.6.4 | Obtain DPI approval   | MPS Finance                           | 10/29/2024 | 10/23, 10/25/2024       |  |
| 3.6.5 | Obtain MPS Board Approval   | MPS Finance                           | 10/31/2024 |                         |  |
| 3.6.6 | Train staff on manual   | MPS Finance                           | 11/6/2024  | 10/31, 11/5/2024        |  |
| 3.6.7 | Develop financial manual compliance<br>monitoring   | DPI, MPS Finance                      | 11/13/2024 | 11/7, 11/12/2024        |  |
| 3.6.8 | Implement financial manual compliance monitoring  | DPI, MPS Finance                      | 11/14/2024 |                         |  |

#### MPS Finance Employee Training

| WBS #                | Issue  |                           |           |                       |  |
|----------------------|--|---------------------------|-----------|-----------------------|--|
| 3.7                  | MPS Finance Employee Training:<br>Analysis: Finance staff do not have a clear training path that educates them on the functions and abilities of the MPS<br>financial system. Additionally, it has been reported that staff do not understand how transactions and posting activity<br>impact other areas in the department, leading to rework. Lastly, recent experience suggests that lack of knowledge of<br>accounting and WUFAR standards has led to errors in reporting, untimely responses to audit inquiries, and requirements<br>not being met.<br>Challenges: With significant turnover in key Finance positions, and lack of institutional knowledge or comprehensive<br>standard operating procedures, there are few "go to" internal Finance staff who can identify specific training needs and<br>tasks that can be streamlined and the training needs that could be employed. |                           |           |                       |  |
|                      |  |                           |           |                       |  |
|                      |  |                           |           |                       |  |
| Monitor: Chason/Gray |  |                           |           |                       |  |
| 3.7.1                | Sub-Issue: Current Staff Training  |                           |           |                       |  |
|                      | Action   | Responsible               | Date Due  | Monitoring Dates      |  |
| 3.7.1.1              | Develop current staff proposal (including financial system, WUFAR, DPI audit and accounting standards)   | Gray, MPS<br>Finance      | 7/3/2024  | 6/12, 6/19, 6/28/2024 |  |
| 3.7.1.2              | Obtain approval from DPI   | DPI, Gray, MPS<br>Finance | 7/11/2024 | 7/5, 7/9/2024         |  |
| 3.7.1.3              | Implement current staff training proposal  | MPS Finance               | 7/11/2024 |                       |  |
| 3.7.2                | Sub-Issue: New Staff Onboarding  |                           |           |                       |  |
|                      | Action   | Responsible               | Date Due  | Monitoring Dates      |  |
| 3.7.2.1              | Develop new staff onboarding proposal<br>(including financial system, WUFAR, DPI audit<br>and accounting standards)  | Gray, MPS<br>Finance      | 7/25/2024 | 7/12, 7/19/2024       |  |
| 3.7.2.2              | Obtain approval from DPI   | DPI, Gray, MPS<br>Finance | 8/1/2024  | 7/26, 7/30/2024       |  |

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| 3.7.2.3 | Implement new staff onboarding training proposal | MPS Finance                                | 8/1/2024  |                  |  |
|---------|--|--|-----------|------------------|--|
| 3.7.3   | Sub-Issue: Continuing Education                  |  |           |                  |  |
|         | Action   | Responsible                                | Date Due  | Monitoring Dates |  |
| 3.7.3.1 | Develop continuing education proposal            | MPS Internal<br>Audit, MPS<br>Finance      | 8/15/2024 | 8/2, 8/9/2024    |  |
| 3.7.3.2 | Obtain approval from DPI                         | DPI, MPS Internal<br>Audit, MPS<br>Finance | 8/22/2024 | 8/16/2024        |  |
| 3.7.3.3 | Implement continuing education proposal          | MPS Finance                                | 8/22/2024 |                  |  |

#### MPS Board Audit Committee

| WBS # | Issue  |  |  |   |  |
|-------|--|--|--|---|--|
| 3.8   | MPS Board Audit Committee:   |  |  |   |  |
|       | Issue: School internal audit functions in district<br>MPS followed this model for over thirty years us<br>amendment process. At that time, the current<br>(about 2 years), had participated in the recruiter<br>current Audit Manager has led Audit Services f<br>the highest ratings of assurance received. The<br>Government Auditors (ALGA) Peer Review Aud<br>subcommittee, and as a member of the Counce<br>Analysis: To enhance the independent nature of<br>independent, unbiased, and knowledgeable aud<br>audit committee that the re-established Chief A<br>would be comprised of one MPS Board member<br>Mayor's office, with all committee members ap<br>support Internal Audit operations and advise the<br>Challenges: Identifying qualified audit committee | Intil July 1, 2010, whe<br>Audit Manager had b<br>nent and hiring proce<br>for the past 16 years,<br>a current Audit Mana<br>lit Committee for the<br>il of Great City School<br>of the MPS Internal A<br>dit advisory body, it is<br>Auditor position repo<br>er and four external a<br>pointed by the MPS<br>ne Board on both external | en the position was e<br>been serving as the l<br>ess and was selected<br>successfully underg<br>ger has served as a<br>past 15 years, and t<br>ols, School Auditors<br>Audit function, and to<br>s imperative that the<br>orts to functionally. A<br>audit professionals v<br>Board of School Dire<br>ernal and internal au | eliminated through the budget<br>Interim Chief Auditor for 26 months<br>d to be the Chief Auditor. The<br>going five external peer reviews with<br>member of the Association of Local<br>the ALGA School Auditors<br>subcommittee.<br>o provide the Board with an objective,<br>e district establish an independent<br>five-member audit committee<br>with input from the City of Milwaukee<br>ectors. The Audit Committee would<br>adit matters. |  |
|       | Monitor: Chason/Gray   |  |  |   |  |
|       | Action   | Responsible  | Date Due   | Monitoring Dates  |  |
| 3.8.1 | MPS Board Approves Chief Auditor Job<br>Description  | MPS Board  | 6/27/2024  |   |  |
| 3.8.2 | Obtain stakeholder input on audit committee membership   | MPS Board, MPS<br>Internal Audit   | 7/18/2024  | 6/27, 7/10/2024   |  |
| 3.8.3 | MPS Board appoints Chief Auditor   | MPS Board  | 7/25/2024  |   |  |
| 3.8.4 | Define roles, functions, responsibilities, composition of Audit Committee  | MPS Internal<br>Audit  | 8/1/2024   | 7/19, 7/26/2024   |  |

| 3.8.5 | Develop new Board Rule for Audit Committee  | MPS Internal<br>Audit | 8/29/2024  | 8/2, 8/9, 8/16, 8/23/2024 |
|-------|---|-----------------------|------------|---------------------------|
| 3.8.6 | Obtain City Attorney's Office approval of<br>Board Rule                                       | MPS Internal<br>Audit | 9/13/2024  | 8/30, 9/6/2024            |
| 3.8.7 | MPS Board Approves Audit Committee<br>Membership including appointment of one<br>Board member | MPS Board             | 10/31/2024 |                           |